



Ballpark Ops and Ticket Sales Program

The Worcester Bravehearts Baseball Team has developed an intensive internship program that prepares its participants for a career in sports. Students who intern with the Worcester Bravehearts immediately become part of the gameday staff, learning the different aspects of stadium operations, fan assistance, and ticket sales in a fast-paced environment. We help our interns succeed by preparing for and learning from actual situations our staff encounters at the ballpark which are discussed daily.



Ballpark Operations Internship - Summer Only

Learn about the daily management of a sporting venue during actual games under the supervision of the General Manager and Operations Manager. Interns will learn how to prepare a field, concourse, seating area, clubhouse and hospitality areas for thousands of fans. Daily duties for Ballpark Operations interns include:

- Field maintenance and groundskeeping
- Ordering and inventory of necessary stadium products
- Game-day parking and security
- Cleanliness of stadium
- Clubhouse management
- Set up and break down of all game day equipment

Interns will also work on non-gamedays if a non-baseball event is happening at the stadium (such as movies or festivals) or if field upkeep is required. Compensation is hourly and based on a weekly schedule.



Ticket Sales Internship - Spring & Summer

Interns who work in the Bravehearts' ticketing department throughout the spring and summer will learn about sales techniques for ticket packages, hospitality events, and group outings. This internship is available beginning in January and is particularly helpful for students looking for a full-time internship of up to 40 hours per week. Interns in the ticketing department will participate in the Bravehearts' training program to learn about how & why companies, community groups, and individuals buy tickets to sporting events. They will work either inside sales or outside sales and experience presentations to potential ticket buyers. These interns will be involved in staff meetings as the team brainstorms promotional nights that would help to increase attendance at Worcester Bravehearts games. Spring interns may be eligible to continue working in the position throughout the summer and fall as well. Summer interns also run the stadium box office on game days.



To Apply: Please send resume and cover letter to
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